



What do I do with the popups and error messages?

The UNSW Data Archive [Java applet web-based user interface](#) requires [Java](#) to be configured, and your [Firefox](#) or [Safari](#) browser needs to be set up to allow the Java applet to run.

Contact your local IT Support or the [UNSW IT Service Centre \(9385 1333\)](#) to install the [Java](#) application and/or either the [Firefox](#) or [Safari](#) browsers when using a SOE (Standard Operating Environment) workstation. If you have administrator rights on your PC, you can download and install the [Java](#) application and/or the [Firefox](#) or [Safari](#) browser yourself.

See the [How do I configure my browser for Java?](#) FAQ for information on how to configure Java for Firefox or Safari.

See the [Java applet guide](#) for further information and other troubleshooting ideas.

Note: Java is not required when you use the [Web application](#). For further information on using the Web application see the [Web application guide](#).

Help and further information:

- To learn more about the Data Archive:
 - go to the [Start here](#) page
 - see all [Help Topics](#)
 - see all [Frequently Asked Questions \(FAQs\)](#)
 - browse through the carousel on the [homepage](#) to view all available videos
- To access the Data Archive Web application, use this [link](#), or, go to the [Home](#) page for other access options
- To access the Data Archive using the Java applet web-based user interface, use this [link](#). For more information, see the [Java applet guide](#)
- To create, or update, a Research Data Management Plan go to the [ResData](#) service
- **Note:** the Data Archive service is also available over SFTP, see the [SFTP client guide](#) for more information