



## What happens if my data upload is interrupted?

Should your upload of data to the Data Archive be interrupted by network failure, or some other issue, the next attempt to upload the same file, group of files, or folder, to the same location on the Data Archive, will resume from the last successful upload to the Data Archive; i.e. if 5 files were sent for upload and 2 succeed before the interruption, the Data Archive will resume the upload from the 3rd file.

**Note:** the above information is correct for SFTP, and when using the Command Line Script. Should your upload fail when using the Web application; upload will start from the first file.

### Help and further information:

- To learn more about the Data Archive:
  - go to the Start here page
  - see all Help Topics
  - see all Frequently Asked Questions (FAQs)
  - browse through the carousel on the homepage to view all available videos
- To access the Data Archive Web application, use this link, or, go to the Home page for other access options
- To create, or update, a Research Data Management Plan go to the ResToolkit service
- **Note:** the Data Archive service is also available over SFTP, see the SFTP client guide for more information